Abdulrahman Hassan Ben Hussain

Computer Engineer

Contact 97 10 17 64
abinhussainmof@hotmail.com

PERSONAL INFORMATION

Date of Birth: 22nd September 1992
Nationality: Kuwaiti
Martial Status: Married
Language: Arabic 'native' - English 'Advanced'

CAREER

- April 2025 - Present
  Manager
  Technical Support & Service desk team
  Boubyan Bank
- February 2022 - April 2025
  Assistant Manager
  Technical Support & Service desk team
  Boubyan Bank
- February 2021 - February 2022
  Team Leader - Technical Support
  Boubyan Bank
- February 2020 - February 2021
  Senior Adminstrator - Technical Support
  Boubyan Bank
- September 2018 - February 2020
  Adminstrator - Technical Support
  Boubyan Bank
- October 2016 - August 2018
  Infrastructure Engineer
  Ministry of Finance

WORK EXPERIENCE

Windows 365	Active Directory	MCSA
Windows exchange	Workspace one	DHCP
VMware Vsphere	Share Folder	VDI
VMware Horizon	NextThink	Networking
IP Telephony	Security Hardening	ATMs
AD Manager	Desktop Central	CISCO ISE
ServiceDesk Plus	Trend Micro	Crowd Strike

Soft Skills

Communication	Time Management
Leadership	**Adaptability**
Problem Solving	Conflict Resolution
Decision Making	**Empathy**
Team Building	Delegation
Stress Management	**Listening Skills**
Negotiaion	Creativity

MEMBERSHIPS

Boubyan Bank
- 2022| IT Engage Team

MINISTRY OF FINANCE TEAMS & COMITTES
- 2017 | Disaster recovery for the data center comitte
- 2017 | Creating share point infrastructure team

COMPUTER ENGINEERING SOCIETY
- 2016 | Member of media Committee

STUDENT UNION
- 2014 | Member
- 2013 | Member of media Committee
- 2012 | Head of media Committee
- 2011 | Member of media Committee
- 2010 | Member

AWARDS & HONORS

- 3rd place Motawerkw 2026
  Central Bank Kuwait
- AI transformation technical owner 2026
- OHI champion for ITG 2025
  Boubyan Bank
- HR learning champion 2025
  Boubyan Bank
- Selected to high potential employee pool 2023
  Boubyan Bank
- CXM Q2 2022 Awarding
  Boubyan Bank
- CXM Q3 2021 Awarding
  Boubyan Bank
- Best Employee 2021
  Boubyan Bank
- Best Lean Project Award cross the Bank 2021
  Boubyan Bank
- CXM Q2 2019 Awarding
  Boubyan Bank
- The GCC Robotics Competition
  Second place
  December 2015

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EDUCATION & COURSES

December 2025
Final stage of Motawerkw
Central Bank of Kuwait

December 2025
Innovation challenge executive education
Imperial College - London

July 2024
Exercising Leadership
Harvard Online

June 2023
Aspiring Leaders

May 2023
Coursera | Blue Prism
Foundation Training

May 2023
Coursera 2023 [Main Program]

November 2022
VMware Explore 2022 Europe

November 2022
Fullstack Web Development

October 2022
Managerial Presence &
Communication Excellence

October 2022
Project Structuring for Sound Excution

October 2022
Coaching Skills & Effective
Feedback Mechanisim

August 2022
Lean Management

August 2022
Mini MBA

June 2022
Advanced Negotiation & Managing Disputes

December 2021
Security Tips

December 2021
Mindful Stress Management

December 2021
Learning Cryptography & Network Security

December 2021
Improving Your Listening Skills

December 2021
Graphic Design Tips & Tricks

December 2021
Google Ads Essential Training

December 2021
Developing Secure Software

June 2021
Tabletop Excercise as part of ISO 27001 &
CBK Cyber Security Framework group 2

November 2020
Innovation with Design thinking

October 2020
Effective Problem Solving & Decision Making
in the workplace

September 2020
IT-Security Awareness (August phishing
traning - Phishing failed)

July 2020
Building High performance Teams

October 2019
Supervisory Skills for First Time Leaders

August 2019
Business Etiquette

April 2019
ITIL v.3 Foundation Certificate

May 2017
VMware

April 2017
Windows Server 2012

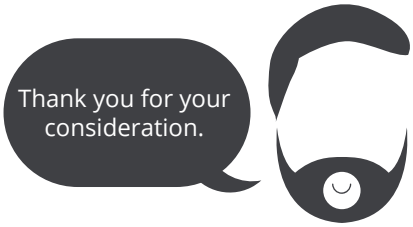
January 2017
Microsoft Azure conference

May 2016
B.S. Computer Engineering
Kuwait University

January 2016
iOS application development
CPE

January 2016
Unity 3D

January 2016
Swift



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